



# Air Niugini

## GENERAL NOTICE

To: Travel Agents

SUBJECT: PASSENGER CONTACT INFORMATION

Please be advised that as per IATA Resolution 830d, it is MANDATORY to input the Passenger Contact details, such as a valid Mobile Number (must include Country Code; example: 675 ) and Email address in all Air Niugini bookings.

The information should be entered in the correct IATA format (SSR field) so that passengers are informed in case of Flight Delays/Disruption.

Below are the 2 Mandatory SSRs for the Passenger Contact Information;

- SSR CTCE Email Address of the Passenger
- SSR CTCM Mobile Number of the Passenger

If a passenger refuses to give contact details, then insert the SSR below in the PNR and state "Passenger refused contact details"

- SSR CTCR

Note:

Use // (double slash) in place of @ (at sign), use .. (Double dot) in place of \_ (underscored) and use ./ (dot slash) where a – (dash) is needed in E-mail address.

Contact your GDS if you are not sure of the entries for the SSRs.

Thank you for your continuous support